

TREASURY MANAGEMENT SERVICES: CUT-OFF TIMES AND DEADLINES (CST)



ACH RETURN & NOC REPORTS

Availability Alert Windows	4:00 a.m.
	11:00 a.m.
	4:30 p.m.
	9:30 p.m.

ACH SERVICES

ACH Same Day	1:00 p.m.
ACH Reversal Request	3:00 p.m.
ACH Business Online Services Template	4:00 p.m.
ACH Direct Send and ACH NACHA File Upload	5:00 p.m.

DELUXE PAYMENT EXCHANGE (DPX)

Print and Mail - Same Day	2:00 p.m.
eCheck	24/7

GENERAL SERVICES

Bill Pay (Payments Submitted)	8:00 p.m.
Stop Payment	24/7
Internal Account Transfers	9:45 p.m.
FastPay Send & Receive*	24/7

LOCKBOX - DALLAS

Deposit Image Reporting	6:00 a.m.
Deposit Image Reporting	11:30 a.m.
Deposit Image Reporting	4:30 p.m.
Exception Manager Decision 1 hour Prior to deposit cutoff time.	

LOCKBOX - HOUSTON

e-Remitt cutoff processing times	11:00 a.m.
	1:00 p.m.
	3:00 p.m.

BOS INTERNAL TRANSFERS

Same Day Transfers	9:45 p.m.
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POSITIVE PAY ACH

Exception Decisions	6:00 p.m.
<i>ACH Positive Pay exceptions may be presented throughout the business day.</i>	
<i>The decision deadline is based on when the exception is presented:</i>	
Presented by 1:00 PM CT: Decision required by 6:00 PM CT the same business day. Presented after 1:00 PM CT: Decision required by 6:00 PM CT the following business day.	

POSITIVE PAY CHECK

Exception Decisions	2:00 p.m.
Check Issue Submissions	24/7

REMOTE DEPOSIT CAPTURE

Image Cash Letter	6:00 p.m.
Remote Deposit Capture Online & Mobile	6:00 p.m.

REPORTS

EDI Reporting	8:00 a.m.
Controlled Disbursement Reporting	11:00 a.m.

VAULT SERVICES

Change Orders	10:00 a.m.
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WIRE SERVICES

EFTPS Tax Payments	3:00 p.m.
International Outgoing - Branch	3:00 p.m.
Domestic Outgoing - Branch	3:30 p.m.
PIN Wire	4:30 p.m.
Business Online Services (BOS)	5:00 p.m.
Inbound Wires	5:30 p.m.

*subject to availability

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WIRE SERVICES - FX

EUR: Same Day Delivery**	9:45 a.m.
GBP: Same Day Delivery	9:45 a.m.
CAD: Same Day Delivery	3:00 p.m.
MXN: Same Day Delivery	3:00 p.m.
All Others: Spot Delivery***	3:00 p.m.
Foreign Exchange Online (FXO)	4:00 p.m.

**Depends on Country

***Typically 2 Business Days

(delivery time depends on currency & country)

Treasury Management Support

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Monday - Friday, 8:00 a.m. - 5:30 p.m.